



WELCOME TO THE UNIVERSITY OF LIVERPOOL FAMILY

Moving to the UK to continue university studies is an exciting time for families but also a time of transition and adjustment. As parents, you have played a key supporting role in your child's educational choices to date. Upon applying to the 2+2 programme, the next major adjustment for your child is to live independently in Liverpool.

We know that as parents, you are an important source of support for our students. With this guide, we want to provide you with an overview of the 2+2 programme and an understanding of the strong network of support for all students here at the University of Liverpool.

We hope this provides you with a picture of the support available and a better idea of how you can continue to support your son/daughter at this exciting time.

Professor Dame Janet Beer, Vice Chancellor



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THE LIVERPOOL XJLTU **PARTNERSHIP**

The collaboration between the University of Liverpool and XJTLU is truly unique. In September 2004, the University of Liverpool and Xi'an Jiaotong University agreed to establish a new autonomous institution, Xi'an Jiaotong-Liverpool University. XJTLU was officially approved by the Ministry of Education and established on 22nd May 2006.

XJTLU is the largest international collaborative university in China, and the only one with dual degree awarding powers - from the Chinese Ministry of Education and from the University of Liverpool. This means that upon completion of their studies, students will be awarded a University of Liverpool degree and an XJTLU degree (from the Chinese Ministry of Education).

The 2+2

Within the majority of undergraduate programmes, students at XJLTU have the option of studying for 2 years at XJLTU and then transferring to the University of Liverpool for their final two years. This exciting study route allows students to gain international experience at one of the UK's prestigious Russell Group Universities. Students on the 2+2 perform very well, with 76% of 2018 graduates achieving a 1st or upper second class degree. This success and experience has proved invaluable when applying for postgraduate study, with 80% of those applying in 2018 gaining a place at QS world top 100 universities.



An international education is invaluable because it:

- Develops communication skills, flexibility, adaptability, empathy and a global outlook - attributes which are highly sought by employers
- Limits the need to take IELTS when applying for postgraduate study in the UK
- Provides the opportunity to explore the UK and Europe.

XJLTU students are also highly successful in gaining places on University of Liverpool postgraduate degrees at both masters and PhD level and special scholarships are available to support this continued study.



CONFIDENTIALITY

Like XJTLU, The University of Liverpool is an adult learning environment where we support students to make the transition to independence. Under UK Data Protection Law, we cannot give out information to you, to XJTLU or any third parties about your son/daughter. This includes their academic progress, results, attendance or if they are accessing support services. We will share limited academic progress information with XJTLU directly for the purpose of awarding degrees and graduation ceremonies, etc. When students talk to us about issues which are having a substantial impact on them, for example mental health difficulties, we ask them whether they have spoken to their parents. If students have not done so, we explore the reasons for this with them and, where appropriate, offer students support to tell their families about the difficulties they are experiencing.

We also understand that there may be times when you are very worried. At these times, you can call or email and give us information about your concerns and we will take the appropriate action. We will provide you with general information about how we might respond in such circumstances but we won't be able to discuss details of your son or daughter's situation with you unless we have their permission to do so. Please be reassured that a wide range of professional support options is available to all students and if you have concerns, please encourage your son or daughter to access them. All student services are confidential.

TRANSFERRING TO LIVERPOOL ON THE 2+2

A dedicated Liverpool Mobility Manager (known to the students as the 2+2 Teacher) is available at XJTLU to support your son or daughter's application for and transition to Liverpool on the 2+2 programme. The 2+2 Teacher offers a series of group information sessions and one to one drop-in sessions to provide advice and guidance throughout your son/daughter's 2+2 application, visa application and transfer to Liverpool. As the University of Liverpool representative based at XJTLU, the 2+2 Teacher has an excellent knowledge and understanding of the transition your son/ daughter will be making during the move to Liverpool.

At XJTLU

Year 1 - programme choice and implication for 2+2 options

The subject that your son/daughter chooses to study when they join XJTLU will determine whether or not they are able to articulate to Liverpool on the 2+2 programme. A list of articulation routes is available on our webpages: liverpool. ac.uk/xjtlu/22-programmes/. They may have an opportunity to change to a different programme at XJTLU if they are unhappy with their choice and they should discuss this with their teachers.

Changing their programme at XJTLU may have implications on their articulation route to The University of Liverpool.

Year 2

During your son/daughter's second year at XJTLU, they will be able to attend drop-in sessions. Drop-in sessions are a great opportunity to meet the 2+2 Team to ask questions and learn more about the 2+2 process. Via the drop-in sessions, students can learn more about; living and learning in Liverpool, ask questions about the visa application process, or discuss any other related issue. The sessions will take place regularly throughout semester 1 and semester 2. The times and locations of the drop-in sessions will be announced by email to all students.

The 2+2 Team will also provide students with a series of information sessions. The information sessions will cover important academic and practical issues and detailed information about applying for a UK Visa. We encourage students to attend as many sessions as they can. The presentation slides will also be made available on e-Bridge.



Application and transition to the 2+2

About Liverpool and study options

Choosing the 2+2 route and joining the University of Liverpool is the natural next step for ambitious XJTLU students. The University of Liverpool is:

- Ranked 165th in the Times Higher Education World University Rankings (2020)
- Ranked 181st in the QS World University Rankings (2020)
- Ranked 134th in the world (in the top 0.7% of global universities) in the Center for World University Rankings (2020)
- Ranked 101-150 in the Academic Ranking of World Universities (2020)
- 20th in the UK for research power with 7 subjects ranked in the top 10 in the UK's Research Excellence Framework (THE 2014)

- · Chemistry and Computer Science ranked #1 in the UK for 4* & 3* research (THE 2014)
- · World-class and award-winning academic staff across all areas of study

There are exciting study options available to 2+2 students depending on their programme of study at XJTLU. For further information about the 2+2 programmes at the University of Liverpool, including module information and staff profiles, please see the study pages on our website. You can find the list of articulation routes here: www.liverpool.ac.uk/xjtlu/22-programmes/

Applying for the 2+2

The 2+2 Team will guide students through the 2+2 application process. Your son/daughter will receive access to the 2+2 application on the e-Bridge portal. It is a short application form that should be



submitted before the deadline, usually following the Spring Festival holiday. Your son/daughter will be advised by email of the specific deadline. Our dedicated Liverpool Mobility Manager (based at XJTLU) will be on hand to answer any questions about the application: two-plus-two@xjtlu.edu.cn.

Accommodation in Liverpool

The University halls of residence are open to all XJTLU students. There are several on and off campus options.

Students at XJTLU often apply for accommodation before they have even submitted their 2+2 application. By applying for University halls, students are given the reassurance that any deposits will be refunded in the event that they cannot join the University of Liverpool. Choosing to live in university halls is also a great way to meet other students. Each hall has a Residential Advisor who is there to make your son or daughter's stay comfortable. If your son/daughter would like to live with their friends, they can request to be housed in friendship groups. For more information on accommodation visit the accommodation website: liverpool.ac.uk/accommodation/parents/ or book via our App:

Visa Application

After your son or daughter receives their Year 2 academic results from XJTLU and their

Confirmation of Acceptance for Studies (CAS), they are able to apply for their Tier 4 Visa.

All non-EU students transferring to the University of Liverpool on the 2+2 programme will require a visa. The 2+2 Team will provide guidance on the visa application process and the supporting documents required. They will also check applications and assist your son/daughter in submitting it to the Visa Application Centre. For more information visit the UKVI website: gov.uk/government/organisations/ uk-visas-and-immigration.

Travelling to Liverpool

Once your son or daughter's Tier 4 Visa has been approved they can arrange to travel to the UK. Many students book their flights in advance of obtaining their visa and if they do this, it is advisable to book a flexible ticket that allows the travel date to be changed in case visas are delayed. The nearest international airport is Manchester Airport. From the Airport, direct train service to Liverpool Lime Street is available. We also offer a dedicated Meet & Greet Airport Transfer Service for four days prior to the start of Welcome Week. Staff and Student Ambassadors will meet students at the airport and provide transportation to their accommodation. For more information, please see our webpages: liverpool.ac.uk/study/international/ coming-to-liverpool/meet-and-greet/.



LIFE AS A STUDENT IN LIVERPOOL

Moving to Liverpool/the UK will provide both opportunities and challenges for your son or daughter. They will already have developed some independence and learned new skills during their time at XJTLU.

Settling in and supporting the transition

You can help them with this transition by refreshing their skills in the following areas:

- · Practical skills to establish a balanced daily routine
- · Budgeting and managing finances
- · Cookery skills and healthy eating
- · Personal safety for example getting home safely and safeguarding their possessions
- Confidence to socialise, contribute to classes and to ask for help when they need it

Encourage them to get involved in campus life clubs and societies, volunteering, going to events - there are lots of opportunities to get involved in during Welcome Week and beyond.

Remember, not everyone is the same – some students can settle in very quickly, for others it may take more time. Do give your son or daughter some space while making this transition – they already have experience of moving to XJTLU and this move to Liverpool represents a further opportunity for increased independence, and developing a range of skills much valued by employers. It is perfectly normal for students to experience homesickness or to find the transition to life in the UK difficult. We find that issues can often resolve themselves but students can come and speak to our dedicated International Advice and Guidance Team (IAG): liverpool. ac.uk/studentsupport/international/, or any of the Wellbeing Advisors if they have any worries: liverpool.ac.uk/studentsupport/advice/



Liverpool Welcome & Registration

The Liverpool Welcome takes place before the start of teaching so there is time to get to know the campus, meet new people and to find out more about the University. For 2+2 students, this week is also important to understand how things in their department work so that they are ready to join the rest of the cohort when teaching begins the following week.

Within the Liverpool Welcome, there will be an indepth programme of activities, with many specific sessions for international students delivered by the International Advice and Guidance Team, on a variety of areas such as; English language enhancement, financial planning and budgeting, British culture and Liverpool history, and making friends in the UK. There are also talks about the University from the Vice Chancellor and the Heads of Department. During this week there will also be an opportunity to meet Academic Advisers and to take part in campus orientations as well as learning about the different services available to support your son or daughter throughout their time in Liverpool.

During this period, a Welcome Fair will be hosted by the Guild of Students. All of the student societies and sports clubs will have stalls and students will be able to see all the exciting activities they can enjoy during their free time from art, chess or ballroom dancing to football, table tennis or scuba diving.

During the Liverpool Welcome period, the International Advice & Guidance team hold additional drop-in sessions for international students to seek advice. There will also be lots of student helpers and University staff all around campus wearing "Ask Me" badges and T-shirts. Students can approach any of these people to ask any question and be guided to the appropriate place or service for additional help.

One of the most important things that your son/ daughter must do when they arrive in Liverpool is to collect their Biometric Residence Permit (BRP), which is essentially the confirmation of their visa to study in the UK. These should be collected from the University or at a selected Post Office close to campus (details of the location will be included in their visa confirmation letter).



Academic studies

During the first week of teaching, 2+2 students will join the rest of the students on their programme but departments will offer additional 2+2 induction sessions to provide bespoke information for those transferring from XJLTU. Having already completed two years at university, your son or daughter may find it easy to transition to Liverpool, but there will still be challenges to learning in a new environment and with new professors. Your son/ daughter will be joining a cohort of students that have already completed year 1 in Liverpool and these students will be familiar with the teaching style and expectations at the University already. It is important to encourage your son/daughter to engage with their fellow students, their professors and their studies, as this will help them to settle in, integrate, learn from others and make the very most of this great international study experience. Some students can wonder if they have made the right decision in transferring to Liverpool as they adjust to a new style of teaching and learning in the UK. This isn't uncommon and often accessing the relevant support can help students to consider their options or overcome any hurdles they are experiencing.

Please be reassured that there is support available and if you have concerns, please encourage your son/daughter to access this support.

Making friends, socialising and extra-curricular activities

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Making friends is a big part of University life. 2+2 students will have already formed friendship groups during their time at XJTLU, but moving to Liverpool provides an opportunity to expand these groups and make friends with students from the UK and around the world. Please encourage your son or daughter to make the most of this invaluable opportunity that the 2+2 offers them. Reassure them that it can take time to settle in and make strong friendships but these friendships will last for a lifetime and will provide a priceless international network for their future life and career.

Encourage them to get involved in campus life. The Liverpool Guild of Students has a vast range of clubs and societies to join, ranging from the Bake Society to the Coding and Robotics Society, as well as a dedicated XJTLU Society. Students can also get involved with volunteering to develop new skills.

The 'Give it a Go' programme organises a number of one-off activities throughout the academic year: liverpoolguild.org/giag. Students can search 'My Liverpool' to discover opportunities and activities to help them make the most of their time as well as developing their skills whilst at the University of Liverpool: liverpool.ac.uk/my-liverpool.

Sports and exercise can provide a great way to meet people, get connected and to stay fit and healthy. Whether your son or daughter takes part in organised sports or independent exercise, our Sport Liverpool services and facilities will help to achieve a level of fitness and general wellbeing that will balance the academically demanding aspects of University life. A list of facilities and sports clubs can be found on our Sport Liverpool pages: liverpool.ac.uk/sports.

The city of Liverpool also hosts a number of activities and events every year that provide an opportunity to socialise and get involved. Liverpool Students can find information about the city and local events here: visitliverpool.com/whats-on.

There is a whole host of social venues in Liverpool, including our own Guild of Students building, restaurants, karaoke booths, cinemas, parks and shops. The Guild run regular events for students such as guiz nights and movie nights and the shops in Liverpool's main shopping complex, Liverpool One, are open until 8pm most nights. Encourage your son or daughter to get involved and make new friends but also encourage them to think about their personal safety and making sure they have plans to get home safely after a night out, including having money for a taxi.



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STUDENT SUPPORT

The University of Liverpool offers a wide range of services to ensure that all students are academically, socially, mentally and physically supported during their time with us. Encourage your son or daughter to seek the appropriate support service as needed.

Student Welfare Advice and Guidance

The Alsop Building on University Square in the centre of campus, is the home of Student Welfare Advice and Guidance and the central advice point for non-academic or welfare issues that students may be experiencing. Student Welfare Advice and Guidance should be a student's first point of contact if they are having any problems that are affecting their general welfare or ability to study. If students need to talk to someone but are not sure who, we encourage them to come along to the Alsop Building for initial support and guidance, which may result in referral to specialist support. All services are confidential. Student Welfare Advice and Guidance have an established network with services and support within the University and with relevant external agencies. For more information on the services available, please see our website: liverpool.ac.uk/studentsupport.

International Advice and Guidance (IAG) International Advice and Guidance (IAG) are a specialist team dedicated to supporting all international students at the University. IAG are the first point of contact for International students and have a wealth of experience supporting students from China and around the world on a

range of matters such as visas and immigration, culture shock & British culture, socialising, health or working in the UK. The service is confidential and offers daily drop-in sessions, appointments, email advice as well as a series of presentations specifically for international students. IAG work closely with colleagues across the University as well as with external organisations such as the UK Visa and Immigration Service to ensure your son or daughter's time in the UK studying runs smoothly.

IAG appreciate that 2+2 students have a unique pathway into the University of Liverpool, and have a deep understanding of the academic, cultural and language challenges that these students may face. Members of the team have visited XJLTU and all have the relevant skills to support 2+2 students that have transferred to Liverpool. IAG can provide practical advice, guidance and pastoral support to 2+2 students who may be experiencing anything affecting their welfare and wellbeing while at university. They are also able to liaise with student support officers within academic schools and with the 2+2 Team to ensure the specific needs of 2+2 students are met. IAG and the 2+2 Team will support overall wellbeing of the 2+2 students, as well as enabling academic success.

Disability

Disability Advice and Guidance provides support for disabled students, including those with long term medical conditions, mental health conditions and specific learning difficulties (such as dyslexia, dyspraxia) to enable access to additional support for their academic studies. Support is tailored to meet individual circumstances and needs and reasonable adjustment support is available, such as: coursework extensions or specific exam arrangements; support workers or mentors to help with organisation and time management; or assistive software and ergonomic equipment.

Counselling and Mental Health Advisory Service

The Mental Health Advisory Service for students is actively involved in promoting positive mental health and delivers training across the University to staff and students, as well as being available for consultation to students, staff, families, friends and external professionals.

The Counselling Service provides a range of therapeutic interventions to support students to get the most from their studies and manage the adjustments and demands that university life often brings. We have a professional team of well qualified and experienced therapists who are here to help.

Email: counserv@liverpool.ac.uk liverpool.ac.uk/studentsupport/counselling/

The University's Mental Health Advisers provide specific services to students attending the University of Liverpool who experience complex or significant mental health difficulties. Our aim is to enable students to successfully complete their studies at the university.

Whilst the service does not replace those provided by the National Health Service (NHS), including crisis services, it does complement them. We provide someone to talk to within the University should a student need to. Contact with a Mental Health Adviser can also help to determine which other services, located within and outside of the University may be appropriate to support a student.



We provide emotional and practical support, intervention and advice on any concern about mental health issues, at any time during a student's studies here at the University. We are also able to liaise with other services in relation to mental health matters on behalf of students and support onward referral if this is required.

Email: counserv@liverpool.ac.uk

Student Health & the National Health Service (NHS)

We encourage all students to register with a doctor, called a General Practitioner (GP) in the UK, as soon as possible after their arrival. We have an excellent Student Health practice on campus provided by Brownlow Health. Students can register at the practice or online at

campusdoctor.org.uk/liverpool/reg.html.

The Student Health Service offers a range of medical and nursing facilities for all students depending on their registration status with the practice. The service operates from two sites on campus. For details regarding the services offered to registered and non-registered students please consult the Brownlow Health website or contact the practice directly for details: brownlowhealth.co.uk.

As part of your son or daughter's visa application, they will be asked to pay an International Health Surcharge. Once this is paid and the visa is granted, your son or daughter will receive free healthcare in the UK (excluding some services that carry a small charge, such as; prescriptions, dental treatment and eye tests). You can read more about the surcharge here: gov.uk/healthcare-immigration-application.

Medical care is free and excellent quality in the UK. In the unlikely event that your child needs hospitalisation whilst in the UK, the National Health Service (NHS) will provide the necessary care and support. The care in hospital may be different from what your child is accustomed to, as nurses and other medical professionals will look after all aspects of care, including making sure your child has 3 meals per day and maintains hygiene for the duration of his or her stay. There will not be any additional charges for this service. The university should be informed so that any additional support can be arranged.

Safety and Security

Liverpool has been rated as one of the UK's safest cities and was voted the fourth friendliest city in the world by travel company 'Rough Guides'. It is important, however, to still encourage your son/ daughter to take measures to ensure their personal safety and to protect their property as they would do anywhere else. There are simple precautions students can adopt to take care of themselves and their possessions. We encourage students to register valuables with immobilise.com. For more advice: liverpool.ac.uk/studentsupport/advice/ stayingsafe

Campus Support operate to ensure a safe and secure, crime-free environment within the University community, through the provision of a proactive and vigilant Campus Support Team. The team monitor CCTV and campus alarms, maintain a visible presence on campus and provide security advice to students and staff. The team provides a Chaperone Service within the campus grounds 24 hours a day subject to availability of officer staff. The University also has a Police Liaison Officer on campus.

liverpool.ac.uk/facilities-residentialandcommercial-services/services/campussupport/

Support in Accommodation

University halls

Many 2+2 students choose to live in private accommodation, but we would encourage them to choose University halls as these provide the best opportunities to make friends with other University of Liverpool students, and because the support available is linked to the wider University support provision, providing a more holistic experience.

Each University Hall of Residence has a team of Residential Advisers and Wardens whose roles are to provide 24-hour support and advice to students and play an active role in Hall life. Residential Advisers are professional members of staff and students who live in university accommodation and are employed to assist students with any personal problems. Wardens are senior academic staff who provide live-in pastoral care to students

in halls. Duty Residential Advisers are available in the evenings and through the night at each hall in case of emergency. For further information please visit the Accommodation website: liverpool.ac.uk/ accommodation/support

The Halls Life Team are dedicated to ensuring students have the best possible experience while living in Halls of Residence. The team devise an extensive events programme that runs throughout the year to help students build community in their Halls, make friends and have their voices heard.

Private sector

Students who decide to live in the private sector can search for vacancies and get help and advice from Liverpool Student Homes, an organisation funded by the universities in Liverpool to support students looking for private sector accommodation: liverpoolstudenthomes.org/Accommodation.

Private halls are responsible for their own facilities and services.

Academic Support

It is important to be supportive and to encourage patience while your son or daughter is adjusting to the different styles of teaching in the UK, as well as learning to balance the demands of the more advanced level of the course. You can encourage your son/daughter to make good use of the feedback on all assignments. Whatever the grade may be, feedback provides an opportunity for further development.



There are a number of resources and sources of support students can access to help with their academic studies, including tutors within their academic department, libraries and the English Language Centre. KnowHow is a programme which provides a range of face-to-face workshops and online tutorials which can help students increase their confidence, improve their academic skills and perfect their English. (Find out more at libquides. liverpool.ac.uk/KnowHow and liverpool.ac.uk/ english-language-centre/in-sessional-support/.)

If your son/daughter is encountering difficulties, please do remind them of the support and guidance services that are available and encourage them to make good use of the them.

Liverpool Guild of Students

Located at the heart of our campus, Liverpool Guild of Students is the Students' Union for University of Liverpool students (liverpoolguild.org). They offer opportunities to boost skills and get involved with campaigns for positive change as well as a fun and vibrant place for students to try new things and have fun, and a range of support services. The Guild Advice Service offers free, confidential, independent advice on all things from academic to housing: liverpoolguild.org/advice.



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FINISHING STUDIES



Leaving the University early

Sometimes a range of factors including more serious/difficult personal circumstances or health problems can affect how a student is enjoying and engaging with their course. They may want to press pause, to take some time to consider their options and, where health and wellbeing is concerned, to get better. Students are able to apply for a suspension of studies or, sometimes, to return to XJTLU. These applications will be considered on a case-by-case basis and cannot always be guaranteed. IAG or their Academic Adviser can advise on the implications of a suspension of studies/return to XJTLU and there is guidance on the procedure here: liverpool.ac.uk/aqsd/ collaborative-provision/xitlu/

Getting to the finish line -Graduation

After all of the hard work, fun and new experiences, comes graduation. Students can choose to graduate at a ceremony in XJTLU or Liverpool or both! Welcoming families to Liverpool to see your sons and daughters graduate is one of the great pleasures of working at a University. Like you, we are so proud of our students' achievements and it is a privilege for our staff to meet our 2+2 parents, should you choose to attend the Liverpool ceremony. If you can't make it, we also livestream all ceremonies so you can watch from home.

Postgraduate study opportunities

Students may wish to extend their stay in Liverpool. The University offers a range of postgraduate opportunities, including taught and research master's programmes, PhDs and online distance learning courses. You can find out more at liverpool.ac.uk/study/postgraduate/.

Careers & Employability

Our Careers & Employability team are here to help students develop their employability skills while at university. We offer students support in securing their first graduate role or progressing to postgraduate studies within Liverpool, the UK or elsewhere in the world. In 2017/18, 76% of our 2+2 students achieved a 1st or upper second-class degree - an amazing achievement. We know that the majority of our 2+2 graduates go on to apply for Master's degrees and of those that did so in 2017/18, 80% of them secured a place at a world top 100 university. For more information, see our website: liverpool.ac.uk/careers.



Alumni

Students can join our global alumni community with Liverpool graduates located all over the world. liverpool.ac.uk/alumni.

The Liverpool Family is made up of more than 33,000 students, 228,000 alumni and many more parents, friends and supporters. Our Parent and Family network is open to anyone with a student studying at the University of Liverpool, the network provides a unique way for you to get involved and share in the Liverpool experience. alumni.liv.ac.uk/ networks/parent-family/.

In 2019, the University appointed a staff member based in Suzhou, Ms Haibei Feng, as the Alumni Engagement Manager (China), in order to provide in-country alumni services in China.

The University of Liverpool alumni network includes graduates from undergraduate programmes, postgraduate programmes, online programmes from Liverpool and XJTLU. By joining the UoL China alumni network, your son/daughter will receive the latest updates of our alumni community, university news, and a range of employment information. They will have the opportunity to learn from our friendly, knowledgeable and supportive senior alumni. They will also be invited to a variety of events and enjoy leisure and activity discounts offered by our alumni and partners.

Please follow 利物浦Uni校友会 to join the conversation.



UoL Alumni (China) Contact



UoL Alumni WeChat

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INFORMATION AND KEY CONTACTS

Term dates

liverpool.ac.uk/term-dates/

University Switchboard

T: +44 (0)151 794 2000

Student Services

T: +44 (0)151 795 1000

E: iagteam@liverpool.ac.uk

liverpool.ac.uk/studentsupport/

Accommodation

T: +44 (0)151 795 0319

E: accommodation@liverpool.ac.uk

liverpool.ac.uk/accommodation





