



THE PARENTS' GUIDE TO XJTLU 2+2

liverpool.ac.uk/xjtlu



Welcome to the University of Liverpool Family

The decision to continue university studies in the UK through the 2+2 programme at the University of Liverpool is an exciting milestone for your child. It also marks a significant transition for your family, as your child embarks on a new chapter of independent living in Liverpool.

We understand the important role you play in supporting your child's education, and we want to assure you that we are committed to providing a comprehensive network of support for them throughout their 2+2 journey.

This guide aims to:

- Provide an overview of the 2+2 programme
- Highlight the support network available
- Offer guidance on how you can continue to support your son/daughter

We hope this information empowers you to navigate this transition alongside your child and ensures a positive and successful 2+2 experience at the University of Liverpool.

Professor Tim Jones, Vice Chancellor



Contents

The 2+2 Transferring to Liverpool on the 2+2
At XJTLU Stage 1 - programme choice and implication for 2+2 options Stage 2 - support through the decision process via information and drop-in sessions Your Child's 2+2 Journey About Liverpool Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Supporting the Transition process Liverpool Welcome and Registration Accademic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students
Stage 1 – programme choice and implication for 2+2 options Stage 2 – support through the decision process via information and drop-in sessions Your Child's 2+2 Journey About Liverpool Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and Guidance Student Health and the National Health Service (NHS) Safety and Security Academic Studies Making of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies16
Stage 2 - support through the decision process via information and drop-in sessions Your Child's 2+2 Journey About Liverpool Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Support 12 Student Support 12 Student Beavice and Guidance (IAG) 12 Disability Advice and Guidance 12 Stefy and Security Academic Support Academic Support 12 Safety and Security Academic Support Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students 16
Your Child's 2+2 Journey About Liverpool Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool 9 Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies
About Liverpool Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 12
Study options Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 12
Applying for the 2+2 Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and Guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies
Accommodation in Liverpool University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and Guidance Wellbeing advice and Guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies
University halls Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool 9 Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and Guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 16
Private sector Visa Application Travelling to Liverpool Life as a student in Liverpool Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students
Visa Application Travelling to Liverpool Life as a student in Liverpool Setting in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support Student Support International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and Guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies
Travelling to Liverpool Life as a student in Liverpool 9 Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 16
Life as a student in Liverpool 9 Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities 12 Student Support 12 Student Services 12 International Advice and Guidance (IAG) 12 Disability Advice and Guidance 14 Wellbeing advice and guidance 12 Student Health and the National Health Service (NHS) 12 Safety and Security Academic Support Academic Support 14 The University of Liverpool's relationship with you as a parent 16 Finishing Studies 16
Settling in Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students
Supporting the Transition process Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students
Liverpool Welcome and Registration Academic studies Making friends, socialising and extra-curricular activities Student Support
Academic studies Making friends, socialising and extra-curricular activities Student Support
Making friends, socialising and extra-curricular activities Student Support 12 Student Services 12 International Advice and Guidance (IAG) 12 Disability Advice and Guidance 12 Wellbeing advice and guidance 12 Student Health and the National Health Service (NHS) 12 Safety and Security Academic Support The University of Liverpool's relationship with you as a parent 12 Liverpool Guild of Students 16
Student Support 12 Student Services International Advice and Guidance (IAG) Disability Advice and Guidance 12 Wellbeing advice and Guidance 12 Student Health and the National Health Service (NHS) 12 Safety and Security 12 Academic Support 12 The University of Liverpool's relationship with you as a parent 12 Liverpool Guild of Students 16
Student Services International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students
International Advice and Guidance (IAG) Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies16
Disability Advice and Guidance Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies16
Wellbeing advice and guidance Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 16
Student Health and the National Health Service (NHS) Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 16
Safety and Security Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies 16
Academic Support The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies
The University of Liverpool's relationship with you as a parent Liverpool Guild of Students Finishing Studies16
Liverpool Guild of Students Finishing Studies
Finishing Studies 16
•
•
Graduation
Future Success
Careers and Employability
Graduate Route Visa
Alumni
Campus Map

The Liverpool XJTLU Partnership

The collaboration between the University of Liverpool and XJTLU is truly unique. In September 2004, the University of Liverpool and Xi'an Jiaotong University agreed to establish a new autonomous institution, Xi'an Jiaotong-Liverpool University (XJTLU). XJTLU was officially approved by the Ministry of Education and established on 22 May 2006.

XJTLU is the largest international collaborative university in China, and the only one with dual degree awarding powers - from the Chinese Ministry of Education and from the University of Liverpool. This means that upon completion of their studies, students will be awarded a University of Liverpool degree and an XJTLU degree (from the Chinese Ministry of Education).

The 2+2

Within the majority of undergraduate programmes, students at XJTLU have the option of studying for two years at XJTLU and then transferring to the University of Liverpool for their final two years. This exciting study route allows students to gain international experience at one of the UK's prestigious Russell Group Universities. Students on the 2+2 perform very well. From 2021-2023, 82% of 2+2 graduates achieved a first or upper second-class degree.*



This success and experience has proved invaluable when applying for postgraduate study, with 75% of our 2+2 graduates progressing to postgraduate study at QS world top 50 universities (Class of 2022).

An international education is important because it:

- Develops skill that are highly sought by employers such as communication, flexibility, adaptability, empathy and a global outlook
- Limits the need to take IELTS when applying for postgraduate study in the UK
- Provides the opportunity to explore the UK and Europe.
- Enhances English language skills

XJLTU students are also highly successful in gaining places on the University of Liverpool postgraduate degrees at both master's and PhD level. Special scholarships are available to support this continued study.

Transferring to Liverpool on **the 2+2**

A dedicated Liverpool Mobility Manager (known to the students as the 2+2 Teacher) is available at XJTLU to support your son/ daughter's application and transfer to Liverpool on the 2+2 programme.

The 2+2 Teacher offers:

- A series of group information sessions
- One-to-one drop-in sessions

These sessions provide advice and guidance throughout your son/daughter's 2+2 application, visa application, and transfer to Liverpool.

As the 2+2 Teacher works closely with colleagues at both XJTLU and the University of Liverpool, they have an excellent knowledge and understanding of the transition your son/daughter will be making during their move to Liverpool.

At XJTLU Stage 1 - programme choice and implication for 2+2 options

The programme that your son/daughter chooses to study at XJTLU will determine whether or not they are able to articulate to Liverpool on the 2+2 programme. A

list of articulation routes is available on our webpages: **liverpool.ac.uk/courses/** xjtlu. There is also a wealth of information including stories from current and former 2+2 students to help students decide whether the 2+2 is right for them: 5

liverpool.ac.uk/xjtlu/opportunity/whychoose-2-2/

Stage 2 - support through the decision process via information and drop-in sessions

Throughout your child's second year at XJTLU, they will have various opportunities to learn more about the 2+2 programme and prepare for their transfer to Liverpool:

Presentations, Webinars, and Dropin Sessions: These sessions provide comprehensive information about the 2+2 programme, covering academic and practical aspects, as well as details on applying for a UK visa.

Student Panel Events: Current 2+2 students share their experiences living and studying at the University of Liverpool, and answer questions from XJTLU students.

We encourage your son/daughter to attend as many of these sessions as possible. For additional convenience, webinar recordings and presentation slides will be available on e-Bridge.

Individualised Support

The dedicated 2+2 Teacher is available for one-on-one drop-in sessions each week to provide personalised guidance and answer any questions your child may have about the 2+2 transfer process.

Your Child's 2+2 Journey

About Liverpool

Choosing the 2+2 route and joining the University of Liverpool is a natural progression for ambitious XJTLU students. The University of Liverpool is:

A leading global institution

- Ranked 19th in the UK in the Complete University Guide (2025)
- Ranked 160 in the Times Higher Education World University Rankings (2025)
- Ranked 165 in QS World University Rankings (2025)
- Ranked 136 in the world (top 0.7% of global universities) in the Center for World University Rankings (2023)
- Ranked 101-150 in the Academic Ranking of World Universities (2023)

Famous for research excellence

• 91% of research rated as world-leading or internationally excellent

Home to world-class faculty

 TEF Gold 2023 - recognition for the very highest standard of teaching and learning that a University can offer at undergraduate level

 Award-winning academics and professors across all areas of study

Study options

There are exciting study options available to 2+2 students depending on their programme of study at XJTLU. For further information about the 2+2 programmes at the University of Liverpool, please visit:

liverpool.ac.uk/courses/xjtlu

Applying for the 2+2

The 2+2 Team will guide students through the 2+2 application process. Your son/daughter will receive access to the 2+2 application on the e-Bridge portal at the start of their second year of study at XJTLU. It is a short application form that must be submitted before the deadline, usually in April. Your son/daughter will be advised by email of the specific deadline and the 2+2 Teacher will be on hand to answer any questions about the application: two-plus-two@xjtlu.edu.cn.

Accommodation in Liverpool University Halls

We encourage 2+2 students to consider living in University Halls of Residence. This option offers the best opportunity for your child to:

- · Make friends with other University of Liverpool students
- Access a wider range of university support services
- Experience a more holistic and integrated university life

Each hall has a dedicated team of Residential Advisors and Wardens who provide 24/7 support and advice, ensuring a safe and supportive living environment.

The Halls Life Team also organises an extensive events programme throughout the year to help students build community, make friends, and have their voices heard.

For more information, please visit: liverpool.ac.uk/xjtlu/studying-at-liverpool/ accommodation-in-liverpool/

Private Sector

If your child prefers to live in the private sector, they can search for vacancies and receive assistance from Liverpool Student Homes (LSH). LSH is a resource funded by all universities in Liverpool to help students find suitable private housing.

Visit the LSH website for more details: liverpoolstudenthomes.org

Important Note: Private halls are responsible for their own facilities and services, which may differ from those offered in university halls.

Visa Application

All non-UK students transferring to the University of Liverpool on the 2+2 programme will require a visa. XJLTU will send results to Liverpool for students who have passed stage 2 and the University of Liverpool will then send students a Confirmation of

Acceptance for Studies (CAS), which they will use to apply for their UK Student visa.

7

The 2+2 Team will provide guidance on the visa application process and the supporting documents required. They can also check applications and answer individual queries via drop-ins or email (two-plus-two@ xjtlu.edu.cn). For more information visit the UKVI website: gov.uk/government/ organisations/uk-visas-and-immigration.

Travelling to Liverpool

Once your son or daughter's student visa has been approved they can arrange to travel to the UK.

Booking Flights: Many students book flights in advance. If your child chooses to do this, it's wise to book a flexible ticket that allows for date changes in case of visa delays.

Arrival Airport: The closest international airport is Manchester Airport, which offers a direct train service to Liverpool Lime Street station.

Meet and Greet Airport Transfer Service: We offer a convenient Meet and Greet service that provides transportation from the airport directly to your child's accommodation. This service is available on several days leading up to the Liverpool Welcome, the university's induction programme.

For further information on travel and our Meet & Greet service, please visit: liverpool. ac.uk/international/living-in-liverpool/ getting-here/meet-and-greet/

A VIBRANT AND WELCOMING CITY A CITY OF SCIENCE, INNOVATION AND ENTERPRISE



Growing Tech Sector 13% increase in job creation across FinTech, HealthTech, EdTech, and ClimateTech with Platform 2024)

<u>ദനന്നു</u>

267.000 Businesses

Including industry giants like Sony and IBM (Office for National Statistics, 2023)

A GLOBAL CITY OF ART, CULTURE AND SPORT

Best Student City (Student Crowd 2023)



Friendliest City in the UK (Conde Nest Traveller Reader's Choice awards 2023)

Best City in the World

Home to the UK's **Oldest Chinese** Community

for Start-Up

to start a new businesses

(LIKTN 2024

Launches in the UK

Liverpool ranks as a top destination

2 Premier League Football Clubs

Life as a student in **Liverpool**

The transition to living and studying in Liverpool/the UK will be a time of significant growth and new experiences for your son or daughter. While their time at XJTLU has developed independence and valuable skills, this next chapter offers unique opportunities and challenges that will further shape their personal and academic development

Settling in

You can help them with this transition by refreshing their skills in the following areas:

- Practical skills to establish a balanced daily routine
- Budgeting and managing finances
- Awareness around cybercrime and looking after their data and money online.
- Cookery skills and healthy eating
- Personal safety for example getting home safely and safeguarding their possessions
- Confidence to socialise, contribute to classes and to ask for help when they need it.

Encourage them to get involved in campus life – clubs and societies, volunteering, going to events – there are lots of opportunities to get involved in during The Liverpool Welcome and beyond.

Supporting the Transition Process

Remember, not everyone is the same - some students can settle in very quickly, for others it may take more time. Do give your son or daughter some space while making this transition - they already have experience of moving to XJTLU and this move to Liverpool represents a further opportunity for increased independence, and developing a range of skills much valued by employers. It is perfectly normal for students to experience homesickness or to find the transition to life in the UK difficult. We find that issues can often resolve themselves but students can come and speak to our dedicated International Advice and Guidance Team (IAG): liverpool.ac.uk/studentsupport/ international, or any of the Wellbeing Advisors if they have any worries: liverpool.

ac.uk/studentsupport/advice/. There is a dedicated International Wellbeing Advisor who can communicate in Mandarin Chinese.



Liverpool Welcome and Registration

The Liverpool Welcome begins even before students arrive, with our popular online prearrival module. This ensures that students are well-prepared to join us and have a smooth transition.

Welcome Week

Welcome Week takes place on campus the week before teaching starts. This is a crucial time for 2+2 students to:

- Familiarise themselves with the campus
- Learn about the University's resources and services
- · Connect with other students and faculty

Support for International Students

The International Advice and Guidance Team provides a comprehensive programme of activities during Welcome Week, including sessions on:

- English language enhancement
- Financial planning and budgeting
- British culture and Liverpool history
- Making friends in the UK

Departmental Events and Support

- Meet staff and students in their department (including Academic Advisors)
- Take campus and city tours
- Explore support services and facilities

Welcome Fair and Extracurricular Activities

The Guild of Students hosts a Welcome Fair where students can discover a wide range of societies and sports clubs. This is a great chance to explore interests and make new friends.

Additional Support

The International Advice and Guidance team holds extra drop-in sessions for international students throughout the Liverpool Welcome



period. Additionally, 'Here to Help' staff and student volunteers are available across campus to answer any questions and provide guidance.

Academic studies

During the first week of teaching, 2+2 students will join their fellow students in their chosen programme. However, departments will offer additional induction sessions specifically tailored for those transitioning from XJTLU.

While your son/daughter may find the transition relatively smooth due to their two years of university experience, adjusting to a new learning environment and different professors can still pose challenges. It's important to encourage them to:

Engage actively: Participate in class, ask questions, and seek clarification when needed.

Connect with peers: Form study groups, attend social events, and build relationships with classmates.

Utilise support services: Academic advisors, tutors, and counseling services are available to help students succeed.

Manage expectations: Remind your son/ daughter that adapting to a new academic environment takes time and effort.

Remember: It's not uncommon for students to question their decision to transfer during the initial adjustment period. If your son/ daughter expresses any concerns or doubts, please reassure them that there is ample support available to help them navigate this transition.

Making friends, socialising and extra-curricular activities

Making friends is a big part of University life. 2+2 students will have already formed friendship groups during their time at XJTLU, but moving to Liverpool provides an opportunity to expand these groups and make friends with students from the UK and from other countries all over the world. Please encourage your son or daughter to make the most of this invaluable opportunity that the 2+2 offers them. Reassure them that it can take time to settle in and make strong friendships but these friendships will last for a lifetime and will provide a priceless international network for their future life and career.

Clubs and Societies

From the Bake Society to the Coding and Robotics Society, and even a Chinese Students and Scholars Association, there's something for everyone.

Volunteering

Students can gain new skills and make a difference in areas they are passionate about through volunteer opportunities with hundreds of charities. Learn more at: **liverpoolguild.org/opportunities/**volunteering.

My Liverpool App

This platform helps students discover events,

opportunities, and activities to make the most of their time and develop their skills: <u>liverpool.ac.uk/it/app-directory/my-</u> <u>liverpool/</u>

Sports, Fitness, and Well-being

Whether your son or daughter prefers organised sports or independent exercise, Sport Liverpool offers facilities and services to support their physical and mental wellbeing. Find out more at: **liverpool.ac.uk/ sports.**

Exploring Liverpool and Socialising Safely Liverpool is a vibrant city with numerous events and activities throughout the year. Students can find information about local happenings at <u>visitliverpool.com/whats-on</u>

The city also boasts a wide range of social venues, including the Guild of Students building, restaurants, karaoke booths, cinemas, parks, and shops.

Encourage your son or daughter to explore these options and make new friends while also prioritising personal safety. Remind them to plan for safe transportation after a night out, such as having money for a taxi.



Student Support

The University of Liverpool offers a wide range of services to ensure that all students are academically, socially, mentally and physically supported during their time with us. Encourage your son or daughter to seek the appropriate support service as needed.

Student Services

The Alsop Building on University Square in the centre of campus, is the home of Student Services and the central advice point for non-academic or welfare issues that students may be experiencing. Student Services should be a student's first point of contact if they are having any problems that are affecting their general welfare or ability to study. If students need to talk to someone but are not sure who, we encourage them to come along to the Alsop Building for initial support and guidance, which may result in referral to specialist support. All services are confidential. Student Services have an established network with services and support within the University and with relevant external agencies. For more information on the services available, please see our website:

liverpool.ac.uk/studentsupport.

International Advice and Guidance

(IAG) team is dedicated to supporting all international students at the University of Liverpool. They are a valuable resource for students from China and around the world, offering expertise on a wide range of issues:

- · Visas and immigration
- Cultural adjustment and British culture
- · Socialising and making friends
- Health and well-being
- Working in the UK

Services for International Students

The IAG team provides confidential support through:

- Daily drop-in sessions
- Appointments
- Email advice
- Presentations specifically for international students

They work closely with other University services and external organisations to ensure your son or daughter's time in the UK is as smooth as possible.

Understanding the 2+2 Student Experience

The IAG team understands the unique path of 2+2 students and the specific challenges they may face related to academics, culture, and language. They have visited XJTLU and are well-equipped to support 2+2 students who have transferred to Liverpool.

Practical Advice and Wellbeing Support

The IAG team offers practical advice, guidance, and support to 2+2 students on any issue that may affect their well-being. They also collaborate with other support services within the university to ensure that the specific needs of 2+2 students are met. Importantly, the International Wellbeing Advisor can offer support in Mandarin Chinese when needed.

The Disability Advice and Guidance team provide support for disabled students,

11

13

including those with long term medical conditions, mental health conditions and specific learning difficulties (such as dyslexia and dyspraxia), to enable access to additional support for their academic studies. Support is tailored to meet individual circumstances and reasonable adjustments, such as: coursework extensions, specific exam arrangements and mentors to help with organisation and time management; or assistive software can be implemented.

Wellbeing Advice and Guidance

The Wellbeing Team provides information, advice and guidance to students on a range of personal and social issues with a focus on improving their overall mental and physical wellbeing. Students can book individual appointments or attend courses and workshops: <u>liverpool.ac.uk/studentsupport/</u> mental-wellbeing/

The Counselling Service provides a range of therapeutic interventions to support students to get the most from their studies and manage the adjustments and demands that university life often brings. We have a professional team of well qualified and experienced therapists who are here to help. Email: **counserv@liverpool.ac.uk**

liverpool.ac.uk/studentsupport/ counselling/

The University's Mental Health Advisers provide specific services to students attending the University of Liverpool who



experience complex or significant mental health difficulties. Our aim is to enable students to successfully complete their studies at the university.

Whilst the service does not replace those provided by the National Health Service (NHS), including crisis services, it does complement them. We provide someone to talk to within the University should a student need to. Contact with a Mental Health Adviser can also help to determine which other services, located within and outside of the University may be appropriate to support a student.

We provide emotional and practical support, intervention and advice on any concern about mental health issues, at any time during a student's studies here at the University. We are also able to liaise with other services in relation to mental health matters on behalf of students and support onward referral if this is required. Email: advice@liverpool.ac.uk

Student Health and the National Health Service (NHS)

Registering with a doctor, called a General Practitioner (GP)

We strongly encourage all students to register with a local doctor (General Practitioner or GP) as soon as possible upon arrival in Liverpool. Our campus has a convenient Student Health practice provided by Brownlow Health, where students can register in person or online at **campusdoctor.** org.uk/liverpool/reg.html.

Student Health Services

Student Health offers a variety of medical and nursing services tailored to students' needs. The practice has two locations on campus and provides different services depending on your son or daughter's registration status. For details, please visit the Brownlow Health website or contact the practice directly: **brownlowhealth.co.uk.**

Immigration Health Surcharge

As part of the visa application process, your son or daughter will need to pay an Immigration Health Surcharge. This grants them access to free healthcare in the UK (excluding certain services like prescriptions, dental treatment, and eye tests). Learn more about the surcharge at **gov.uk/healthcareimmigration-application**.

Hospital Care and the National Health Service (NHS)

In the unlikely event that your child requires hospital care, the National Health Service (NHS) will provide free, high-quality treatment. While the care may differ from what your child is accustomed to, nurses and medical professionals will manage all aspects of their well-being during their stay. Please inform the university so they can offer additional support if needed.

Safety and Security

Liverpool has been rated as the 2nd friendliest city in the world by Conde Nast Readers' Choice Awards. It is important, however, to still encourage your son/ daughter to take measures to ensure their personal safety and to protect their property as they would do anywhere else. There are simple precautions students can adopt to take care of themselves and their possessions. We encourage students to register valuables with **immobilise.com**.

Campus Support operate to ensure a safe and secure, crime-free environment within the University community, through the provision of a proactive and vigilant Campus Support Team. The team monitor CCTV and campus alarms, maintain a visible presence on campus and provide security advice to students and staff. The team provides a Chaperone Service within the campus grounds 24 hours a day subject to availability of officer staff. The University also has a Police Liaison Officer on campus.

Wherever you are in the world it is crucial

to take steps to protect your data and finances online. You should advise your son or daughter to never open attachments or click on links in emails or texts from unknown senders, or share personal information, financial details, or passwords in response to emails, unexpected phone calls, or text messages. If they ever feel pressured to share such information, they should end the communication immediately.

At the University of Liverpool, students interested in the 2+2 programme are encouraged to join WeChat groups to connect with other prospective students and seniors already in Liverpool. We ensure that all students are verified before being added to these groups, and we do not allow third parties to join or share student data with external organisations. However, students should remain vigilant about who they share their information with to avoid falling victim to cybercrime.

Please also visit liverpool.ac.uk/ studentsupport/visas-and-immigration/ welcome-week/safety-and-security/

Academic Support

Your son or daughter will have access to a dedicated Student Support Office and an assigned Academic Advisor within their academic department.

Student Support Office

This office can answer any questions related to academic procedures, module



registration, timetables, assessments, and general support within the School.

Academic Advisor

Your child's Academic Advisor is their first point of contact for any concerns about their academic studies. This advisor plays a crucial role in ensuring a positive student experience.

Additional Academic Resources

The university offers a variety of resources to help students succeed in their studies:

Tutors: Available within each academic department for subject-specific support.

- Libraries: Extensive resources for research and study.
- English Language Centre: Offers support for language development.

KnowHow Programme: Provides workshops and resources to enhance academic skills (libguides.liverpool.ac.uk/knowhow).

If your son/daughter is experiencing any difficulties, remind them of the numerous support services available and encourage them to utilise these resources.

The University of Liverpool's relationship with you as a parent

Like XJTLU, the University of Liverpool fosters an adult learning environment where students are encouraged to become independent. In accordance with UK Data Protection Law, we cannot share information about your son or daughter with you, XJTLU, or any other third party without their consent. This includes details about their:

- Academic progress
- Results
- Attendance
- Use of support services

However, we will share relevant academic information directly with XJTLU for the purpose of awarding degrees and organising graduation ceremonies.

When students talk to us about issues which are having a substantial impact on them, for example mental health difficulties, we ask them whether they have spoken to their parents. If students have not done so, we explore the reasons for this with them and,



where appropriate, offer students support to tell their families about the difficulties they are experiencing.

We also understand that there may be times when you are worried about your child's wellbeing. At these times, you can call or email and give us information about your concerns and we will take the appropriate action. We will provide you with general information about how we might respond in such circumstances, but we won't be able to discuss details of your son or daughter's situation with you unless we have their permission to do so. Please be reassured that a wide range of professional support options is available to all students and if you have concerns, please encourage your son or daughter to access them. All student services are confidential.

Liverpool Guild of Students

Located at the heart of our campus, Liverpool Guild of Students is the Students' Union for University of Liverpool students (liverpoolguild.org). They offer opportunities to boost skills and get involved with campaigns for positive change, as well as being a vibrant place for fun and vibrant place for students to try new things and have fun, and access a range of support services. The Guild Advice Service offers free, confidential, independent advice on all things from academic issues to housing.: liverpoolguild.org/advice.



Finishing **studies**



Leaving the University early

Sometimes a range of factors including more serious/difficult personal circumstances, or health problems can affect how a student is enjoying and engaging with their course. They may want to press pause, to take some time to consider their options and, where health and wellbeing is concerned, to get better. Students are able to apply for a suspension of studies or, sometimes, to return to XJTLU. These applications will be considered on a case-by-case basis and cannot always be guaranteed. IAG or your child's Academic Advisor can advise on the implications of a suspension of studies/ return to XJTLU and there is guidance on the procedure here: liverpool.ac.uk/agsd/ collaborative-provision/xjtlu/

After all of the hard work, fun and new

experiences, comes graduation. Students

Graduation

can choose to graduate at a ceremony in XJTLU or Liverpool, or both! Welcoming families to Liverpool to see your sons and daughters graduate is one of the great pleasures of working at a University. Like you, we are so proud of our students' achievements and it is a privilege for our staff to meet our 2+2 parents, should you choose to attend the Liverpool ceremony. If you can't make it, we also livestream all ceremonies so you can watch from home.

Future Success

Move to Master's

The University has created a special package of support for 2+2 students from XJTLU to apply for Master's degrees at the best universities in the world.

The package includes:

- Free specialised English language classes including IELTS test preparation
- A free IELTS test
- Postgraduate study fairs on campus

- Personalised application support from our expert postgraduate admission staff and guidance with writing compelling personal statements
- Academic reference support
- Support with finding internships/work experience to support graduate school applications
- Visa application advice
- An accelerated application process and guaranteed conditional offer for a University of Liverpool Master's programme.

Careers and Employability

Our award-winning Careers and Employability team is dedicated to helping you build the skills you need to succeed after graduation. We offer support in finding your first job or pursuing further studies, whether you're staying in Liverpool, exploring the UK, or venturing abroad.

Learn more about how we can support your career journey on our website: **liverpool.** <u>ac.uk/careers</u>

Graduate Route Visa

The Graduate Route visa allows international students, following the successful completion of their degree, to remain in the UK and work here for up to two years, if they want to start their career in the UK. For more information on the Graduate Route visa see: **liverpool.ac.uk/studentsupport/visas-and-immigration/**

Alumni

Your child will have the opportunity to join our extensive alumni network, connecting with Liverpool graduates from all over the world at **liverpool.ac.uk/alumni**.

Parent and Family Network

The Liverpool Family extends beyond students and alumni to include parents,

friends, and supporters. Our Parent and Family network provides a unique way for you to get involved and be part of the Liverpool experience. Learn more at **alumni. liv.ac.uk/networks/parent-family/.** 17

Alumni Engagement Manager (China)

Based in Suzhou, Ms. Haibei Feng serves as our dedicated Alumni Engagement Manager for China, providing local support and services to alumni in the region.

UoL China Alumni Network: Benefits for Your Child

The University of Liverpool alumni network includes graduates from various programmes, both in Liverpool and XJTLU. By joining the UoL China alumni network, your son or daughter can:

- Stay up-to-date on the latest university news and alumni activities
- Access a range of employment information and resources
- Connect with and learn from supportive senior alumni
- · Receive invitations to exclusive events

Enjoy discounts on leisure and activities offered by our partners

Please follow 利物浦Uni校友会 to join the conversation.



UoL Alumni (China) Contact



UoL Alumni WeChat

Please note: Building numbers correlate to those on the official campus map **liverpool.ac.uk/maps**

19

Campus map

Alsop Building (Student Services) 759 Architecture 149 Ashton Building 422 Blackwell's bookshop 526 Central Teaching Hub 221 Central Teaching Laboratories 802 Chadwick Building 207 Chemistry 213 Crown Place 526 Dental School 322 Eleanor Rathbone Building 106 Electrical Engineering and Electronics 235 Foundation Building (Career Studio) 765 Garstang Museum 147 Gillian Howie Building 152 Gordon Stephenson Building 109 Harold Cohen Library 431 Harrison Hughes Building 238 Johnston Building 304 Law and Social Justice Building 108 Life Sciences Building 215 Language Lounge 406 Liverpool Guild of Students 501 Management School 427 Materials Innovation Factory 807 Mathematical Sciences 206 Melville Grove 679 Music 104 Philharmonic Court 655 Rendall Building 432 Roxby Building 107 School of the Arts Library 148 Sherrington Building 311 South Campus Teaching Hub 120 Sports & Fitness Centre 511 Sydney Jones Library 423 Thompson Yates Building 301 Veterinary Teaching Suite 401 Victoria Gallery & Museum 421 Vine Court 804 Waterhouse Building Block B 352 Waterhouse Building Block D 354 Waterhouse Building Block J 359 Whelan Building 302

Yoko Ono Lennon Centre 816 502 Teaching Hub 502 North CampusCentral CampusSouth Campus

LIME STREET

235 University Square 502 Abercromby Square MYRTLE STREET Philharmonic 655

Information and Key contacts

Term dates

liverpool.ac.uk/term-dates/

University Switchboard

T: +44 (0)151 794 2000

Student Services

T: +44 (0)151 795 1000 E:jagteam@liverpool.ac.uk liverpool.ac.uk/studentsupport/

Accommodation

T: +44 (0)151 795 0319 E: accommodation@liverpool.ac.uk liverpool.ac.uk/accommodation